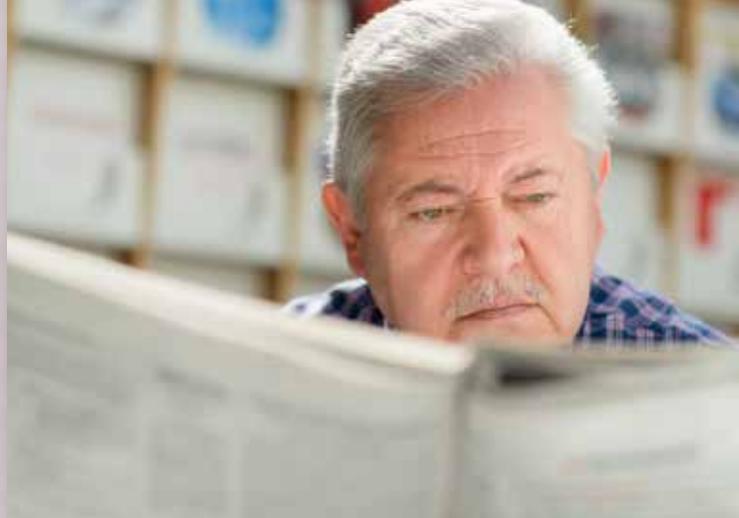


East Dunbartonshire libraries are working hard to make library information, events and resources accessible to everyone. We work with partners, community groups and volunteers to improve and develop access to library services.

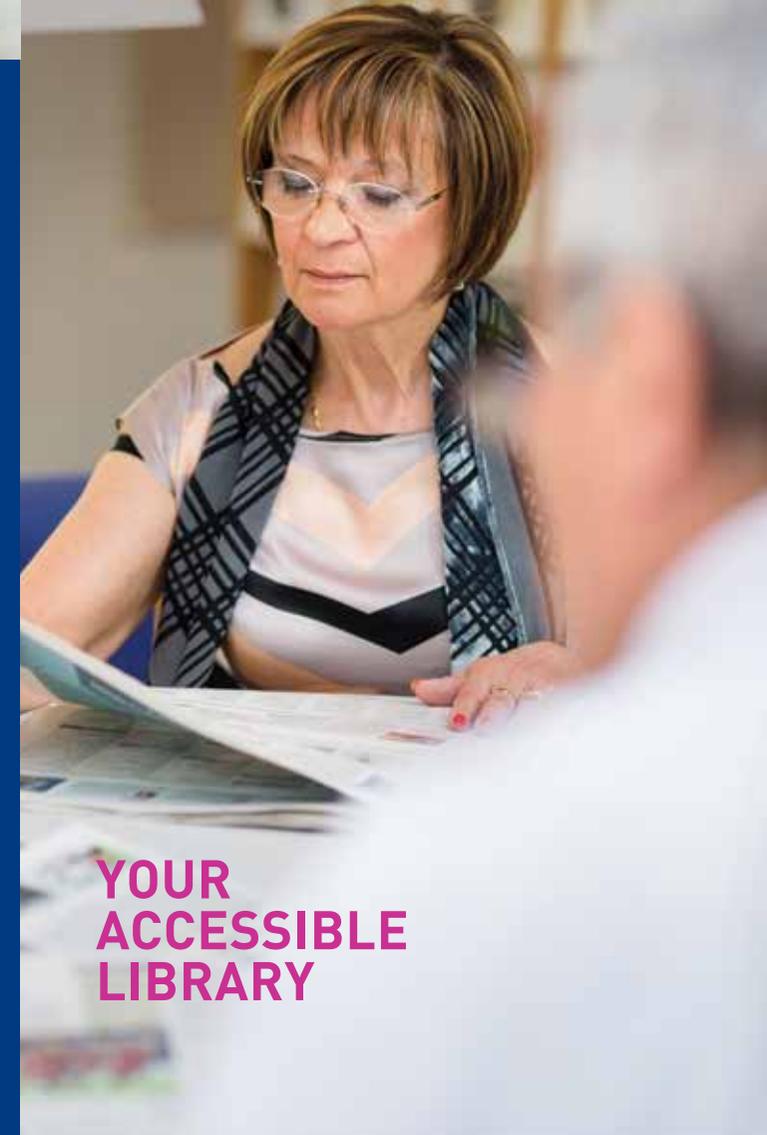
Here are some details of how we can assist everyone to use their library or library resources and services.



LIBRARY



ED LEISURE + CULTURE



## OTHER FORMATS

This document can be provided in large print, Braille or on audio cassette and can be translated into other community languages. Please contact the Council's Corporate Communications Team at:

East Dunbartonshire Council  
Tom Johnston House  
Civic Way  
Kirkintilloch G66 4TJ  
Tel: 0300 123 4510

本文件可按要求翻譯成中文，如有此需要，請電 0300 123 4510。

اس دستاویز کا اردو تراجم کیا جاسکتا ہے۔ براہ مہربانی فون نمبر 0300 123 4510 پر رابطہ کریں۔

ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਮੰਗ ਕਰਨ ਤੇ ਪੰਜਾਬੀ ਵਿੱਚ ਅਨੁਵਾਦ ਕੀਤਾ ਜਾ ਸਕਦਾ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ 0300 123 4510 ਫੋਨ ਕਰੋ।

Gabhaidh an sgrìobhainn seo cur gu Gàidhlig ma tha sin a dhìth oirbh. Cuiribh fòn gu 0300 123 4510

ਅਨੁਵਾਦ ਕਰਨੇ 'ਤੇ ਯਕਿੰਨ ਦਿੱਤੀ ਸੇਂ ਮਾਗ਼ਾਂਗਿਰਿ ਕਿਯਾ ਜਾ ਸਕਤਾ ਹੈ। ਕੁਪਯਾ 0300 123 4510 'ਤੇ ਫੋਨ ਕੀਜ਼ਿਓ।



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YOUR  
ACCESSIBLE  
LIBRARY

## Accessible Learning in Libraries

Each of our Library Learning Centres is equipped with resources to help you to use a computer. We have lots of specialised equipment, for example, computer software to magnify or read text to you, keyboards with large keys, height adjustable computer desks and lots more. If you are deaf or hard of hearing, our libraries are equipped with a loop induction system. Let us know your requirements and we will do our best to help.

We can arrange short courses to help you begin to use computers with our help or you can use our drop in facility which is available in four libraries, where we offer time to ask questions or practice with the help of a tutor or volunteer.

## Accessibility Resources

If you have a visual impairment or are dyslexic, we have resources to help you read books, newspapers and other documents. Magnifiers will increase the size of the text, while specialist scanning equipment photograph the text on a document, book or letter and then read it to you.

There is also a Pen Friend device available which reads the title information and synopsis of a book to you. All you have to do is ask staff to help!

We want you to be able to use our accessibility resources and equipment in libraries and are able to offer tuition and information on how to make the best use of them. Help is available on request and is free.

## Home Library Service

### Individuals

If you are unable to visit your local library because you are housebound, recovering from illness, have mobility difficulties, visual impairment or are a carer at home, we can bring the library service to you. If you meet the criteria, please contact your local library or telephone Outreach and Access on 0141 777 3145.

### Organisations

For residential, nursing and care homes, sheltered housing and daycare centres, we are happy to consider requests from wardens or managers for a regular delivery of library resources. Your local library will choose a selection of items and arrange with a volunteer to have them delivered to you and uplifted on a specified day each month. Items can be requested and we are also happy to work with caregivers to provide reminiscence and local or family history materials. If you would like more information on this service, please contact Outreach and Access on 0141 777 3145

### Community

We know that some communities cannot access their local library easily, especially in the winter months. Where this can be a concern, we will work with communities to arrange for a deposit collection to be delivered to community centres, churches, or other place where communities gather. This would be a selection of library items, which would be changed over each quarter. We will require a designated person to be in charge of the collection, recording details of the borrower and dates of the loans. We will do our best to provide special items and materials, if you would like more information on this service, please contact Outreach and Access on 0141 777 3145

## Information Events

Each year, Libraries invite partners or other organisations to showcase their information and resources inside and outside the library. Other partners may meet in libraries to offer support to their constituents. We work with many different groups to bring impartial advice and assistance to different groups. Here are some partners we have been working with recently:

- Mobile Sight Information Service
- Visibility
- East Dunbartonshire Visually Impaired Forum

Each year we take part in Make a Noise in Libraries Fortnight, an RNIB campaign to bring public libraries and blind and partially sighted people together to improve access to books and information.

You can find out at your library what is happening locally. Just ask our helpful staff!

## Volunteering

We would not be able to offer many of the services we can without the help of our volunteers. Volunteers help with the Home Library Service, Reading Groups, Computer Tuition, Community Groups and many other library activities. Our current volunteers tell us it is a very rewarding experience and we are always happy to discuss with volunteers how we can work together to give the best services we can to library users. If you would like to apply to become a library volunteer, please telephone Outreach and Access on 0141 777 3145 or email [libraries@eastdunbarton.gov.uk](mailto:libraries@eastdunbarton.gov.uk)

Libraries are a place where you can share the experience of reading and learning; where knowledge is free; and where you know that the advice and support available to help you is impartial.

If you would like any information or advice about the services described in this brochure, please contact Outreach and Access on 0141 777 3145 or you can email us at:

[libraries@eastdunbarton.gov.uk](mailto:libraries@eastdunbarton.gov.uk)

